

Workshop Refund Policy

Refund Eligibility

Milton Artists' Guild offers refunds for workshop registrations only when cancellation is received at least 48 hours before the scheduled start time. This window allows instructors to prepare materials appropriately and ensures the Guild can manage class sizes and expenses responsibly.

Cancellations With 48+ Hours' Notice

Participants who cancel 48 hours or more in advance may choose one of the following:

- A full refund to the original payment method

Cancellations With Less Than 48 Hours' Notice

Cancellations made within 48 hours of the workshop are not eligible for a refund or credit, as instructor fees, materials, and staffing have already been committed.

No-Shows

Participants who do not attend a workshop and do not provide notice are considered no-shows. No-shows are not eligible for refunds.

Workshop Cancellations by MAG

If the Milton Artists' Guild must cancel a workshop due to low enrollment, instructor illness, weather, or other unforeseen circumstances, all registered participants will receive:

- A full refund, or
- The option to transfer into a rescheduled session (if applicable)

Transfer Requests

Registrants may request to transfer their spot to another person up to the start time of the workshop, provided the Guild is notified so attendance records can be updated.

How to Request a Refund or Transfer

All requests must be submitted by email to the Gallery Director or through the registration platform. The timestamp of the request determines eligibility.